



Giving Shape to Ideas

Legal IT Services and Solutions

legal

All Covered 
IT SERVICES FROM KONICA MINOLTA



The Power of Comprehensive Legal IT Services



“Our greatest challenge in searching for an IT partner was finding a company that understands the unique role of IT in the legal arena. Designing and maintaining a technology infrastructure created specifically to support our legal software solutions requires an IT professional well versed in the daily operations of a legal practice. For our firm, All Covered is the ideal technology advisor.”

Worker's Compensation Defense Firm

All Covered provides nationwide professional IT services for hundreds of law firms and corporate legal departments with a complete suite of services engineered to improve operating efficiencies, mitigate security and compliance risk and minimize downtime. As a division of Konica Minolta, we can provide your firm with end-to-end legal IT solutions from the bizhub, through network technologies and into the cloud.

The Trusted Advisor for Law Firms

- Integration of Legal Technologies
- Workflow Analysis and Document Management
- Electronic Discovery
- Managed IT and Cloud Services
- Legal Help Desk

An Award Winning Team Providing Unmatched Service and Technology

All Covered has a history rich in awards including “Best IT Outsourcing Provider” as voted by readers of the New York Law Journal. We have been successfully assisting firms for decades in selecting, implementing and optimizing document management, case and content management, litigation support and accounting and practice management solutions. In addition to certifications with key technology providers such as Microsoft, Cisco, Symantec, and VMWare, All Covered has expertise in the set up, configuration and training of users in legal software solutions such as HP Worksite, Worldox, Workshare, NetDocs, Omtool, Juris, Concordance, Timeslips, ProLaw, TrialWorks, Aderant Total Office, Tabs and much more.

Key Advantages of Working with All Covered

By working in a collaborative and communicative way, we make IT easy to understand while delivering excellent technology support for your firm.

- Access to 500+ Certified Technical Experts
- Access to Certified Legal Technology Vendor Partnerships
- Multiple Local Service Locations
- Procurement Power of a Fortune 500 Company
- Improve Staff Productivity
- Reduce Operating Costs
- Control IT Expenses
- Reduce Downtime

Firms need solutions that comply with their clients industry standards, so legal solutions need to be secure and compliant in a demonstrable way to protect your firms and your clients data. Content, whether in the form of emails, images, documents, or voicemails is growing exponentially. Storage and archival requirements continue to be daunting. Above all, the underlying infrastructure to support the day-to-day operations must be robust, available and redundant. Our understanding of the inner workings and unique requirements of law firms makes us the trusted advisor for firms of all sizes.



Electronic Discovery

Counsel to overcome complex legal, regulatory and investigative challenges. Through our partnership with Precision Discovery, we provide e-discovery solutions and software for firms that are confronted with complex litigation involving enormous amounts of electronically stored information or with a sensitive matter requiring computer forensic investigation. We provide one-stop e-discovery resources including:

- Consulting and Project Management
- Data Collection and Management
- Electronic Data Processing
- Early Case Assessment
- Document Review and Hosting
- Production of Data
- Managed Review

Get **More** From Your Technology

Legal Technologies Expertise

Solutions and expertise tailored for your firm or legal department. Our value as a trusted advisor lies in our experience and focus on software and technology solutions that are of the highest value to your organization and integrating them seamlessly into your firm's operations. Our expertise in legal solutions includes:

- Legal Document Management
- Document Collaboration
- Document Imaging
- Litigation Support
- Security Consulting

Knowing your IT systems and firm's needs in the technical, business, and operational areas is paramount in selecting the right solutions to implement. We can assist you in areas such as:

- IT Staff, Policy & Structure
- IT Security Threats – Internal & External
- Ethical Walls, Compliance and Confidentiality



Legal Help Desk

All Covered's Legal Help Desk has the sense of urgency, knowledge and the industry experience to maximize the productivity of your firm. Our Legal Help Desk is fully staffed with senior-level engineers allocated appropriately to understand and address the specific needs of a law firm. We assign a team dedicated to your Firm to leverage their legal technology experience, vast knowledge-base, and account specific guidebooks to swiftly solve your issues. Our engineers are familiar with your infrastructure and applications so that we minimize the time the members of your firm need to be on the phone and away from the practice of law.



Managed IT and Cloud Services

We're always there for you. Our All Covered Care program takes the hassle out of managing and maintaining critical IT systems. Our Cloud services allow your employees to work from anywhere without the capital expense and space required to run the infrastructure in-house.

- IT Strategy, Budget & Planning
- Proactive Management
- Phone & Remote Support
- 7 x 24 Onsite Emergency Response
- IT Staff Augmentation
- Backup for Servers/Workstations
- Servers & Application Hosting
- Email, CRM & SharePoint
- Business Continuity and Disaster Recovery
- Business Continuity and Disaster Recovery
- Legal Applications Sales & Support



All Covered's Legal Practice Premier Services include:

- Managed IT Services
- Strategic and Complex IT Projects
- Technology Staff Augmentation
- Procurement Services
- Legal Help Desk Support
- eDiscovery, Managed Review & Forensics
- Security Consulting Services
- Cloud Services
- Training
- Disaster Recovery & Business
- Continuity
- Legal Systems Integration
- Legal Application Sales & Support

"One of the things that All Covered has accomplished which is very rare in IT firms, they understand how to listen. Many are so focused on what they can do for you that they don't listen to what you say or what you need. All Covered does that. They are very reassuring. They develop a lot of trust and are very comforting for people who are faced with tough projects like this. They inspire a lot of trust."

Insurance Law Firm

"All Covered has a lot of expertise in a lot of different areas. They're exposed to many things, so when you need somebody who is out there who has done things repeatedly and has come up against the bumps and hiccups of the problems of doing an upgrade or implementing new technology you go to somebody with the experience and All Covered has that experience."

Business and Government Litigation Firm

INDUSTRY RECOGNITION:



KONICA MINOLTA

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Partners (partial list):



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